



ALTIRIS HEALTH CHECK SERVICE FROM PHOENIX

Phoenix Software, a Symantec Platinum Partner, has the expertise to successfully deliver and optimise your Altiris solutions >>

ADDRESSING YOUR CHALLENGES

Implementing any solution correctly requires much more than simply applying the right technology to a particular problem. To build a solution that leverages your existing infrastructure investments, supports your business goals and improves your business processes requires partnering with some of the most highly trained and well-respected consultants in the industry.

By engaging with Phoenix Software, you will be working closely with professionals who have years of experience designing, implementing, sustaining and optimising Altiris solutions for organisations of all sizes. What is more, we do it using proven methodologies as the foundation for each solution.

The **Altiris Health Check Service from Phoenix** will provide you with highly qualified Altiris ACE Consultants to review your processes and existing Altiris software.

Developed to help us work alongside your technical staff and share knowledge, we will evaluate your existing Altiris environment and, through discussion and consensus on

the current issues, make recommendations regarding changes to optimise it.

Our Altiris Health Check is just a consultation service and no changes will be carried out - any work that is detailed as necessary will be noted in a full report that will be produced at the end of the Health Check Service.

PARTNER WITH THE EXPERTS

The Altiris Health Check Service from Phoenix can be broken down into the following three core areas:

- Day 1 - Deployment Solution (onsite – 1 day)
- Day 2 - Notification Server (onsite – 1 day)
- Day 3 - Report Writing (office – 1 day)

The goal for the final report is to cover the following (where necessary):

- Business goals review
- Discussion around the requirements for the engagement with relative priorities
- Discuss and review the specific procedures

OPTIMISING YOUR ALTIRIS SOLUTIONS

The suites and solutions within the Altiris product set are designed to provide business critical services and capabilities to a given organisation. Over time, however, these products may require some support to allow them to carry on performing for the organisation. Phoenix Software can:

- Identify areas of improvement
- Evaluate scalability and capacity of the architecture
- Identify infrastructure issues
- Audit the environment in readiness for upgrades/changes
- Discuss best practice and give advice to resolve problems within the organisation
- Review evolved architecture
- Evaluate roll and scope security against compliance criteria
- Evaluate and make recommendations for performance
- Review current maintenance procedures
- Document findings and recommend any changes or upgrades that are required

- Discussion of the existing identified Altiris infrastructure issues
- Demonstrate and discuss where upgrades will help
- Demonstrate and discuss where other products will solve business pains

COST = £2,999* + VAT

FIND OUT MORE

To learn more about the Altiris Health Check and other Altiris services from Phoenix, contact your Phoenix Account Manager on **0845 265 1265** or email **info@phoenixs.co.uk**

* Please note that Altiris Asset Management Suite 2 or 3 would have a higher charge associated with it - please ask for more details. Price subject to change without notice.