

DISASTER RECOVERY AS A SERVICE (DRaaS)



Use our DRaaS solution to immediately respond to worst case scenarios and protect your data from downtime.

Phoenix's Disaster Recovery as a Service (DRaaS) gives you more ways to protect critical workloads with a consistent and continuous Disaster Recovery (DR) process. Our intuitive Cloud-based portal enables you to test Disaster Recovery with zero impact on your production systems and leverage leading Cloud providers including Microsoft Azure and Amazon Web Services (AWS).

From a single console, you gain complete control over all your sites and can easily recover from ransomware, corruption and any other disaster. Our team of experienced engineers are available 24/7 to support live invocations, scheduled tests or general enquires and are there for you no matter what.

-  **Drastically Reduces Capital Costs**
-  **Predictable Monthly Disaster Recovery Service**
-  **Eliminates Time Spent on Acquiring & Configuring Hardware**
-  **Allows IT Staff to Focus on Core Business Requirements**

24x7x365

Support On All Services

 **ISO 27001 Certified**
 **PCI & GDPR Aware**

99.99%

Availability of Services



UK-Based Tier 3 Data Centres:

- London
- Maidenhead
- Manchester

Our DRaaS solution, powered by Zerto, helps you protect your business against worst case scenarios. Our purpose built solution enables you to leverage UK-based Data Centres and leading Public Cloud providers including Azure and AWS to minimise risk and get you back up and running.





Features

-  **Service Agility**
The fully managed service offers multiple tiers of service and functionality
-  **Ease of Management**
Single unified interface for management of data policies and reporting
-  **24/7 Proactive Service Management**
Enabling customers to prioritise and focus on non-DR related priorities
-  **Leading Service Methodology & Execution**
Backed by ITIL process and ISO27001 certification
-  **Concise reporting**
Enabling security for clients in completion and ownership of Data Protection
-  **Strict SLAs**
Proactive management platform with stringent SLAs (with penalties)
-  **Highly-Resilient Data Centres**
UK-based, highly resilient Tier 3 Data Centres



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Benefits



No Capital Investment for 'Just in Case' Scenario

No provisioning of a second site, standing up infrastructure, deploying software or additional headcount – Give engineers their weekends back



Simplified Testing

One click failover testing and failback at any time of day with our consultants available to assist



DR Reporting/Compliance

Detailed service level reporting or DR testing for executive management and governance



No Impact DR Testing

Zero impact testing of failover process



Granular Data Consistency

Adherence to aggressive RTO/RPO requirements



Superb Service Levels

RPOs measured in seconds and RTOs measured in minutes – guaranteed SLA of 4 hours



Built-In Failback Functionality

Simple post-DR return to business as usual helps you get back to normal after a disaster



Flexible Topology Configuration

Single source, multiple destinations



Ransomware Protection

Point in time recovery to consistent pre-attack points



Application Consistency

Maintain application integrity across all application components

Contact Details

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Why Choose Us



Reliable 'as a Service' Model

Our simple DRaaS model enables you to reduce cost drastically and benefit from a predictable monthly service



Fully Customised

We offer one-click recovery and boot order specification that's tailored for your specific business needs



Experts in Data Recovery

Our team of engineers are leaders in their field and are on-hand 24/7 to support you with full training on the Cloud portal



A Range of Options

We give you more options for Disaster Recovery from Data Centres to Public Cloud, so you can find the one that's right for you



Powered by Zerto

Zerto Virtual Replication is the industry's first hypervisor-based replication solution for tier-one applications, replacing traditional array-based BC/DR solutions

About Phoenix

Phoenix Software specialises in end-to-end IT infrastructure solutions.

As a trading company that's part of One Altron Group, we have almost 30 years' experience of advising customers on the best-fit software, hardware and IT solutions available – so you can be assured that our award-winning team will help you make the right decisions for your organisation.

