

# DISASTER RECOVERY AS A SERVICE (DRaaS)



**Use our DRaaS solution to immediately respond to worst case scenarios and protect your data from downtime.**

Phoenix's Disaster Recovery as a Service (DRaaS) gives you more ways to protect critical workloads with a consistent and continuous Disaster Recovery (DR) process. Our intuitive Cloud-based portal enables you to test Disaster Recovery with zero impact on your production systems and leverage leading Cloud providers including Microsoft Azure and Amazon Web Services (AWS).

From a single console, you gain complete control over all your sites and can easily recover from ransomware, corruption and any other disaster. Our team of experienced engineers are available 24/7 to support live invocations, scheduled tests or general enquires and are there for you no matter what.

 Drastically Reduces Capital Costs

 Predictable Monthly Disaster Recovery Service

 Eliminates Time Spent on Acquiring & Configuring Hardware

 Allows IT Staff to Focus on Core Business Requirements

## 24x7x365

Support On All Services

 ISO 27001 Certified

 PCI & GDPR Aware

## 99.99%

Availability of Services



Our DRaaS solution, powered by Zerto, helps you protect your business against worst case scenarios. Our purpose built solution enables you to leverage UK-based Data Centres and leading Public Cloud providers including Azure and AWS to minimise risk and get you back up and running.

 Microsoft Azure

 Amazon web services™

 Zerto

## Features



### Service Agility

The fully managed service offers multiple tiers of service and functionality



### Ease of Management

Single unified interface for management of data policies and reporting



### 24/7 Proactive Service Management

Enabling customers to prioritise and focus on non-DR related priorities



### Leading Service Methodology & Execution

Backed by ITIL process and ISO27001 certification



### Concise reporting

Enabling security for clients in completion and ownership of Data Protection



### Strict SLAs

Proactive management platform with stringent SLAs (with penalties)



### Highly-Resilient Data Centres

UK-based, highly resilient Tier 3 Data Centres



# DISASTER RECOVERY AS A SERVICE (DRaaS)

## Benefits

- No Capital Investment for 'Just in Case' Scenario**  
No provisioning of a second site, standing up infrastructure, deploying software or additional headcount – Give engineers their weekends back
- Simplified Testing**  
One click failover testing and failback at any time of day with our consultants available to assist
- DR Reporting/Compliance**  
Detailed service level reporting or DR testing for executive management and governance
- No Impact DR Testing**  
Zero impact testing of failover process
- Granular Data Consistency**  
Adherence to aggressive RTO/RPO requirements
- Superb Service Levels**  
RPOs measured in seconds and RTOs measured in minutes – guaranteed SLA of 4 hours
- Built-In Failback Functionality**  
Simple post-DR return to business as usual helps you get back to normal after a disaster
- Flexible Topology Configuration**  
Single source, multiple destinations
- Ransomware Protection**  
Point in time recovery to consistent pre-attack points
- Application Consistency**  
Maintain application integrity across all application components

## Contact Details

**Phoenix Software Limited**  
Blenheim House,  
York Road, Pocklington,  
York, YO42 1NS

Tel: 01904 562200  
Email: [info@phoenixs.co.uk](mailto:info@phoenixs.co.uk)

## Why Choose Us

- Reliable 'as a Service' Model**  
Our simple DRaaS model enables you to reduce cost drastically and benefit from a predictable monthly service
- Fully Customised**  
We offer one-click recovery and boot order specification that's tailored for your specific business needs
- Experts in Data Recovery**  
Our team of engineers are leaders in their field and are on-hand 24/7 to support you with full training on the Cloud portal
- A Range of Options**  
We give you more options for Disaster Recovery from Data Centres to Public Cloud, so you can find the one that's right for you
- Powered by Zerto**  
Zerto Virtual Replication is the industry's first hypervisor-based replication solution for tier-one applications, replacing traditional array-based BC/DR solutions

### About Phoenix

Phoenix Software specialises in end-to-end IT infrastructure solutions.

As a trading company that's part of One Altron Group, we have almost 30 years' experience of advising customers on the best-fit software, hardware and IT solutions available – so you can be assured that our award-winning team will help you make the right decisions for your organisation.