When it comes to cyber security threats and complex attacks more visibility is a good thing, however more visibility also means more alerts. IT Analysts can only handle so many alerts a day and manual time-consuming investigations can add additional strain on already resource limited IT teams which means some alerts get ignored. The Phoenix Windows 10 Secure Desktop Managed Service (SDMS) can help your IT Department investigate and remediate all your security alerts and help bridge any IT security skill gaps.

Utilising Windows Defender Advanced Threat Protection (ATP) in conjunction with Phoenix’s IT Security Analysts, and sophisticated artificial intelligence, we will pick up security alerts, start investigations to determine whether a threat is still active and take the necessary actions to remediate it from all affected endpoints. Our Managed Service takes care of the mundane work freeing up your IT department, so they can leverage their skill sets to focus on their strategic work.

**Threat**
Phoenix Security Operations Team alerted to endpoint threat

**Investigation**
AI triggered to investigate and isolate threat. Security Operations Analyst will analyse the threat, isolate the machine and gather logs as appropriate

**Remediation**
Remove threat from the endpoint and perform a system health check

**Feedback**
Feedback to the customers on why this threat was triggered and the preventative measures to prevent this in future such as patches, user behaviour, environment changes
Windows Defender ATP is an innovative endpoint security platform to protect against the most sophisticated threats. It is built into Windows 10 so there is nothing to deploy, no additional infrastructure required and works with older versions of Windows. Cloud powered protection ensures your endpoints are secure and up to date wherever they are in the world. Windows Defender ATP and Phoenix SDMS prevents, detects and responds to security incidents providing a complete end to end solution.

The Phoenix Windows 10 SDMS will free up the time of your own talented IT professionals to focus their efforts on more pressing issues and help you stay on the front foot of IT security. By utilising our comprehensive reporting on the health of your estate, at risk machines and users and threat analytics will ensure your organisation is fortified against the next attack - because fixing a problem before it happens is the best way to keep safe.

The Phoenix Windows 10 Secure Desktop Managed Service will give you peace of mind with:

**Network Protection**
Prevent network-based attacks from attacking devices

**Exploit Protection**
Block exploitation of unpatched vulnerabilities including zero-days

**Reputation Analysis**
Steer users and devices clear of files and websites with malicious reputations

**Isolation**
When it comes to protecting devices from web-based threats, hardware-based isolation changes the game

**Application Control**
Change your malware defence strategy, using the power of the cloud to automate application control

**Antivirus**
Dynamic, cloud powered intelligence, defends you against known and unknown malware threats

**Behaviour Monitoring**
Block malicious and suspicious behaviours using advanced runtime analysis

**Attack Surface Reduction**
Eliminate the vectors of attack adversaries depend on by reducing the total surface area of attack

**GO FURTHER**
Windows 10 was designed to help you become more efficient and productive. It’s easy to navigate and works seamlessly with your favourite apps. It gives you the tools to do more and stay secure by harnessing the power of the cloud to help reduce the complexity of managing today’s modern IT device environment.

By using the Phoenix Windows 10 Secure Desktop Managed Service you will discover how our ability to monitor threat activity 24/7 and produce real-time intelligence is enabling our customers to reduce costs, save time and focus on other tasks that can deliver even more value for their organisation.

Make the move today. Talk to the Phoenix Team on 01904 562200 or email hello@phoenixs.co.uk