License Manager API provides a standard interface for organizations to retrieve the valuable data stored within their License Manager database instance.

By utilizing an industry standard RESTful web interface, the API allows customers to share their powerful ITAM information across its organization. The retrieved data can be displayed in any third party system that can include ITSM, CMDB and standalone inventories.

**Features**

- Provides a standard interface to retrieve and share ITAM data across any platform and system
- Single and multi-tenanted
- Secure signature authentication
- Includes a ‘Try it out’ button, showing the response from LD Web API.

**Benefits**

- Make the most of existing technology investments
- Provide consistent levels of data transfer
- Centralize ITAM data
- Ensure information quality control

**ServiceNow Integration**

License Manager API enables organizations to access the valuable data consumed within License Manager, and display it in any third party system – such as ServiceNow.

Whether you have our On-Premise solution or a Managed Service, you can utilize the API as it supports both single tenant and multi-tenant deployments. Single tenant mode has authentication disables, and has a single connection to one License Manager database. Multi-tenant mode has authentication enables, and has a separate configuration file where multiple tenants can be configured – each of which has a connection to their own License Manager database.

To ensure your data is secure, each organization will receive a specific ID and password to access the correct database. Each ID is unique and will only grant access to your information.
Technical Specifications

System Requirements

The following are the prerequisites for installing the LM API:

- Microsoft Windows Server 2008 R2 or later
- Microsoft IIS
- Microsoft .NET Framework 4.5.2 or later
- Microsoft SQL Server 2008 R2 or later
- Windows account for authentication against SQL Server (domain account if IIS and SQL are on separate servers)

The License Dashboard LM API is a HTTP REST based web services interface that provides access to data within the License Manager database.

LM API has two modes of operation, single-tenant and multi-tenant. Single-tenant mode has authentication disabled, and has a single connection to one License Manager database. Multi-tenant mode has authentication enabled, and has a separate configuration file where multiple tenants can be configured, each of which has a connection to their own License Manager database.

Multi-tenant mode can also be used for single-tenant deployments where authentication is required.

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