



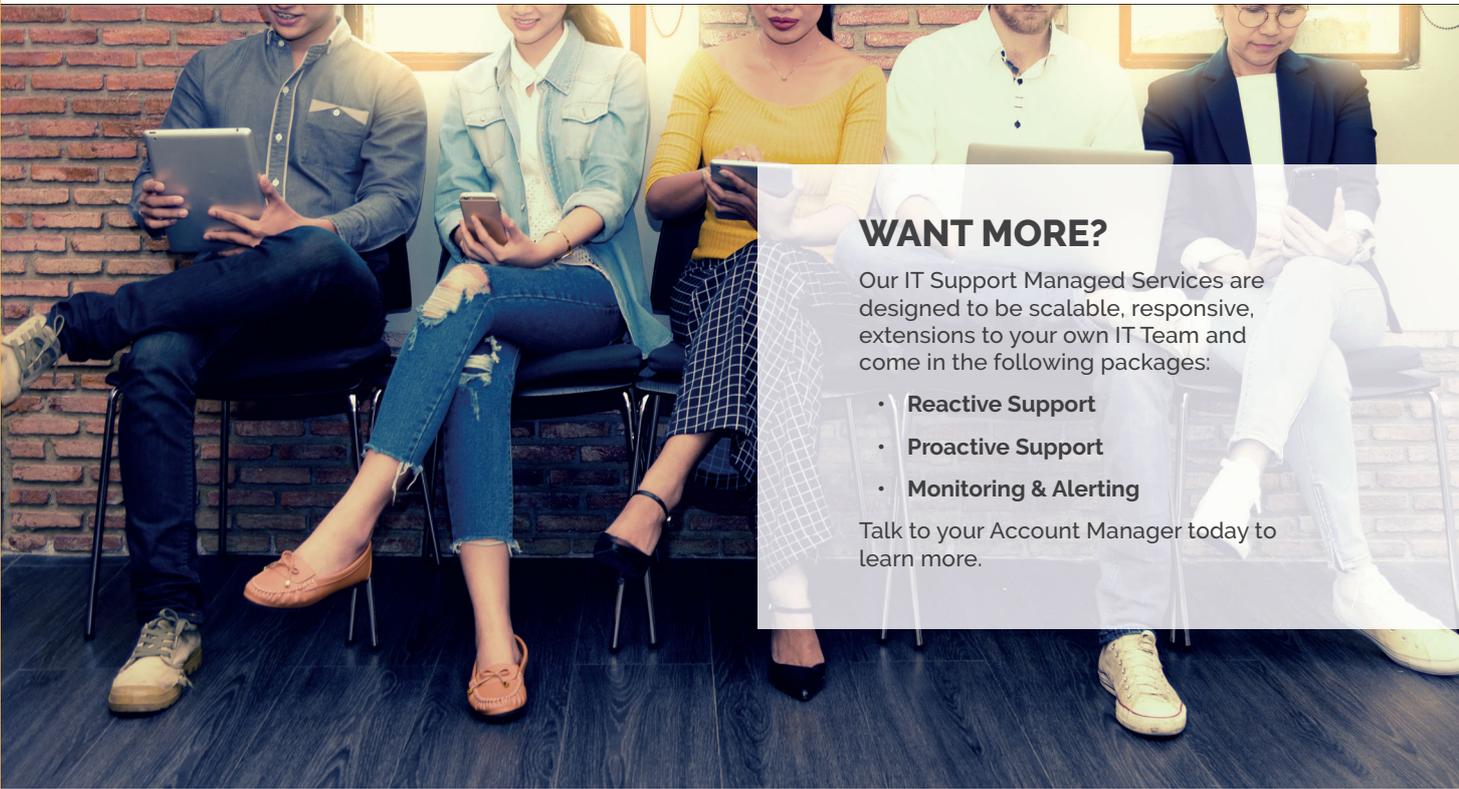
IT SUPPORT MANAGED SERVICE **PATCHING SUPPORT**

Keeping systems up to date is essential in today's world where security threats and legislation are rapidly evolving and it's important to stay as evergreen as possible.

Out of date systems are more susceptible to security threats and if you experience issues on these systems it can be difficult to get support. Patching can be both time consuming and complex and until it becomes an issue can often be forgotten about in a busy IT department. However, patching can offer many benefits to your organisation such as many new features and functionality that are often made available.

Let the Phoenix Patching Support Service takeaway your patching issues, allowing you to focus on the running of your IT. Using our in-house expertise, we can remotely patch up to four times per annum across the following:

- Physical Hosts (HyperV/ESXi)
- Physical Servers BIOS/Firmware
- Physical Windows Servers
- Microsoft Virtual Servers (Microsoft and Tools)
- Virtual Center Appliances
- Network Switches
- FC Switches
- Kemp Load Balancers
- Wireless Access Point's
- Horizon View Infrastructure Management
- Exchange Servers
- SQL Servers
- Domain Controllers
- SCCM Servers
- Veeam Physical Servers
- Veeam Virtual Servers
- Backup Exec
- Dell EMC Compellent SAN
- VMware vSAN (Nodes)
- NetApp FAS SAN



WANT MORE?

Our IT Support Managed Services are designed to be scalable, responsive, extensions to your own IT Team and come in the following packages:

- Reactive Support
- Proactive Support
- Monitoring & Alerting

Talk to your Account Manager today to learn more.

WHAT DOES OUR IT SUPPORT MANAGED SERVICE COVER?

The Phoenix IT Support Managed Service is aligned to assisting your organisations existing IT Team with many world-leading vendors such as Microsoft, Dell EMC, VMware and Sophos as shown below.



Our Bronze, Silver and Gold Services operate from 08:00 – 18:00 (Mon – Fri), with the Platinum Service operating 24 x 7 x 365 and focused on supporting a wide range of technologies.

GET INVOLVED

For further details, including a personalised quote and breakdown of the services available to your organisation, please contact a member of the Phoenix Team today on:

01904 562200

hello@phoenixs.co.uk