



EMPOWER HEALTHCARE PROFESSIONALS WITH MICROSOFT TEAMS

WHY MICROSOFT TEAMS FOR HEALTHCARE?

Healthcare professionals strive to provide the best possible care in today's complex care environment. Microsoft Teams enables simple, secure collaboration and communication with chat, video, voice, and healthcare tools in a single hub.

70%

of unexpected events involving death, serious injury or risks (unrelated to illness) are caused by poor communication.¹

60%

of consultations and appointments in the UK do not need to be face-to-face and can be replaced with a video call.

88%

of doctors use mobile devices frequently in the healthcare industry.²

30-75%

of travel costs and time can be reduced with video consultations using Microsoft Teams.



CURRENT HEALTHCARE IT CHALLENGES



SECURITY

Due to highly sensitive patient information collected by healthcare professionals, the industry has become a prime target for cyber criminals.



OUT-OF-DATE TECHNOLOGY

Out-of-date technology is currently being used in key areas within the healthcare industry and the adoption of innovative digital solutions and automation is often too slow.

MICROSOFT TEAMS FOR HEALTHCARE FEATURES

When you have a place to create and make decisions as a team, there's no limit to what you can achieve. Some features included in Teams within the healthcare industry include:



Connect instantly with secure messaging: Send messages, capture and transfer images and share urgent information with enhanced security and compliance requirements.



Assign a delegate for when you are unavailable: Enabling users to delegate messages to another recipient when they are not available, for example while in surgery.



Send urgent messages with priority notifications: Alert a recipient to an urgent message on all devices until a response is received, every 2 minutes for up to 20 minutes.



Coordinate patient care in one hub: Communicate patient updates in real time through connections to electronic health records, line of business apps and Office apps.



Collaborate with intelligent meetings: Engage in meetings between clinicians or staff and across departments, units or your entire healthcare network.



Plan schedules with the shifts tool: Easily plan and create shift schedules for health team members to review, swap or offer shifts from their mobile devices, all in real time.



Simplify administrative workflows: Streamline workflows and shifts for health team members. Share announcements across the organisation to keep everyone updated.



“Phoenix have been an exceptional partner for SLaM. Their extensive NHS experience means they understand the challenges SLaM faces, providing innovative solutions to help us overcome them.”

South London and Maudsley NHS Foundation Trust



WHY PHOENIX SOFTWARE?

Phoenix Software has an acute understanding of the Healthcare market and currently supplies to almost 100 NHS Trusts across the UK.

With a focus on delivering outcomes, we are able to provide health-specific solutions which can truly help transform the way an organisation works. Whether it be clinical mobility, cloud, security, infrastructure or software asset management, the Phoenix Healthcare Team is on hand to provide the assistance you need to drive your organisation forward.



Need to know more?

Visit: <https://www.phoenixs.co.uk/sectors/public-sector/healthcare>



Microsoft Partner
Microsoft

2019 Partner of the Year Winner
Modern Workplace Transformation Award