

Artificial Intelligence (AI) 101



Artificial Intelligence (AI) 101

Artificial Intelligence (AI) can give your organisation the ability to transform the way you interact and engage with both people and data. It enables you to provide both an improved experience for the user but also leverage the efficiency savings that intelligent automation and machine learning can bring.

To help you take advantage of these benefits and support your cloud transformation journey, we recommend our Artificial Intelligence (AI) 101 Workshop.

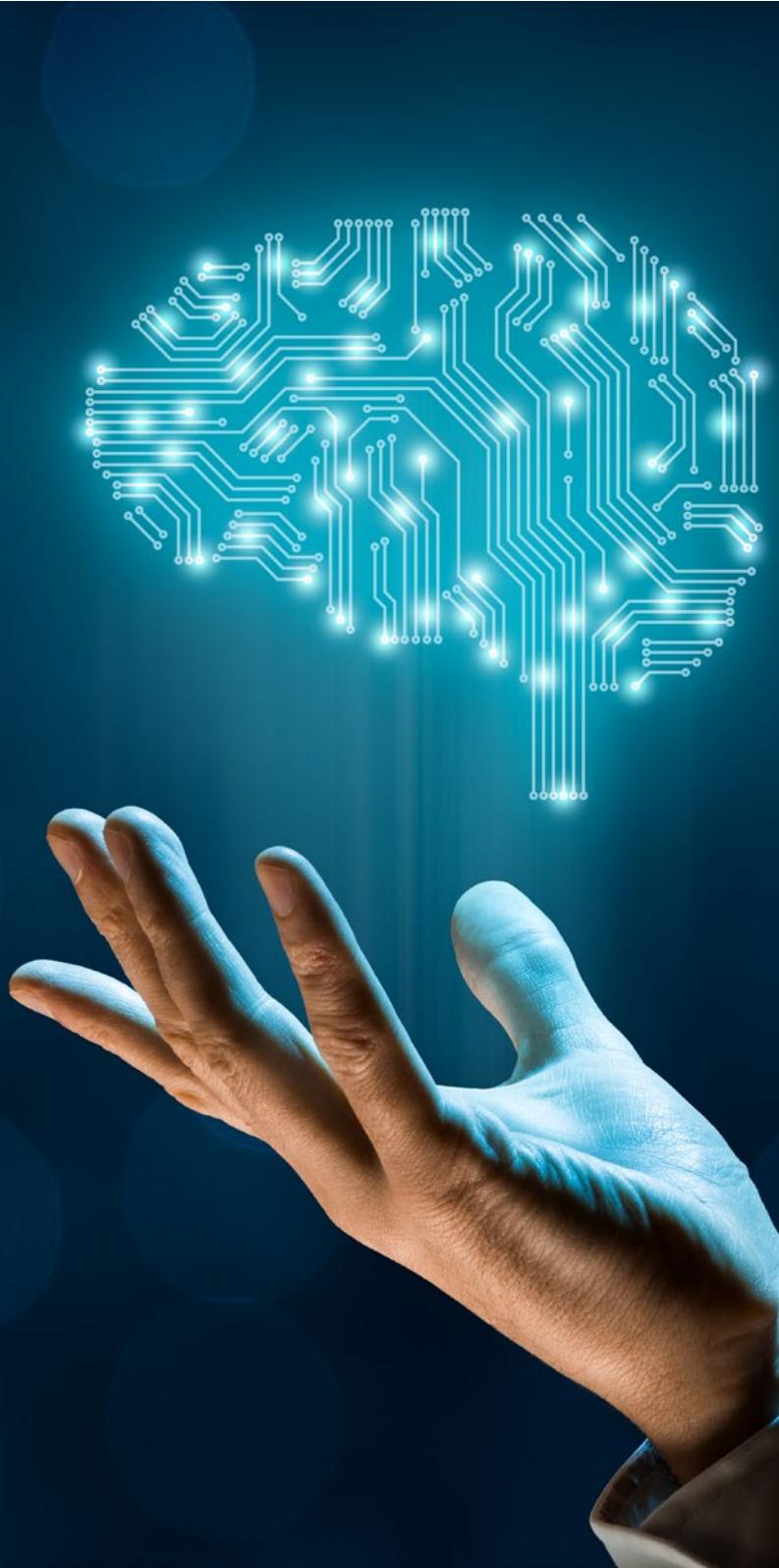
Focused on your business objectives, the principal aim of the half-day workshop is to provide you with options around the challenges that you are facing today and align to your long-term business aspirations. Furthermore, as part of the workshop we will showcase some of the available technologies and discuss potential solutions and approaches leveraging these technologies to solve the business pains you have identified.

To ensure that this workshop meets all your requirements we leverage the following three step process:



Step One: Pre-Workshop Planning Call

Prior to the workshop we will set up a pre-workshop planning call to assist us in understanding your requirements and what you want to get out of the workshop. During the call we will also talk you through the workshop, how it is typically delivered and discuss recommended attendees. Following this we will confirm the agenda and provide potential dates for delivery.



Step Two: Workshop Delivery (Remote)

The agenda will be tailored to your exact requirements following the pre-workshop planning call, but it is usually broken down into three sessions which typically include the following:

Session One: Discovery

- Introductions
- Develop understanding of current environment and experience with AI and data driven technologies to date
- Discuss your business requirements and current technology roadmap

Session Two: Technology Showcase

- Presentation of available technologies and the benefits of each technology i.e. Chatbots, Machine Learning, RPA etc.
- AI Art of the Possible interactive Demo

Session Three: Alignment

- Discussion and whiteboarding around how the technologies showcased can help meet your business objectives
- Identify and discuss potential roadmap
- Agreement of session output and next steps



Step Three: Post Workshop Report Creation And Presentation

Following the workshop we will create a report detailing your current environment and requirements, slides shown in the presentation, results of the whiteboarding and roadmap session and any additional agreed outputs.

A draft report will be shared with you in advance of a pre-arranged (1/2 – 1 hour) presentation during which we will run you through the draft report and answer any questions you may have. Following this call any modifications required will be made to the report and a final version circulated to attendees.

True Partnerships. Remarkable Outcomes.

By using IT, we believe that we can enable UK Public Sector organisations to innovate, transform and deliver smart connected services to staff, citizens, patients, tenants and students.

We do this by understanding the individual goals of each and every organisation that we work with to help them modernise their workplace by harnessing the power of cloud, data, AI, security and collaboration tools.

01904 562200 | hello@phoenixs.co.uk | www.phoenixs.co.uk

© Copyright 2020 Phoenix Software Limited.

Phoenix Software is a company registered in England and Wales, with company number 02548628 and VAT number GB 755 3490 15.

Our Mailing Address - Blenheim House, York Road, Pocklington, York, United Kingdom, YO42 1NS

Our Registered Office Address - Bytes House, Randalls Way, Leatherhead, KT22 7TW

Unless stated otherwise all images are used under licence from Shutterstock.com.