

# Five ways to create a more agile police force with Microsoft Surface

Being able to operate with agility and flexibility is becoming increasingly important for UK police forces under pressure:

Crime is becoming more digital, complex and sophisticated

Funding is declining

Processes are still time-consuming and manual

Police officers are under considerable psychological and physical stress

**↑ 23%**

increase in cyber crime in UK from 2019 to 2020<sup>1</sup>

**↓ 20%**

decline in funding for UK police since 2010<sup>2</sup>

**66%**

of officers say manual evidence collection is most time consuming part of an investigation<sup>3</sup>

**55%**

of police officers say they had been the victim of an unarmed physical attack in the past year<sup>4</sup>

## How equipping your people with Microsoft Surface devices can deliver all-important agility:

### 1 Field officers are empowered and connected

With Surface devices at their fingertips, remote officers can stay connected to HQ and to their colleagues, and get the information they need, wherever they happen to be.



Quick and easy image capture/evidence collection



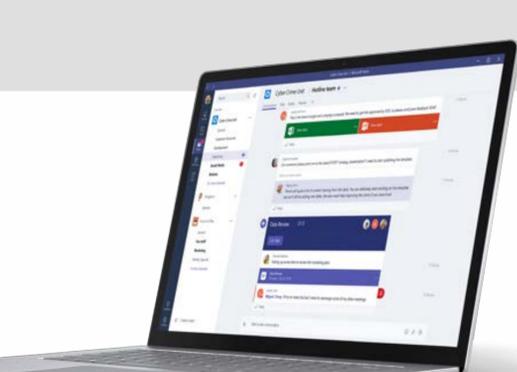
Data stored securely in the cloud so can be securely accessed from anywhere



Surface Pen accessory makes annotating images quick and easy



Officers can quickly access essential case details from anywhere



### 2 Get everyone communicating

With Microsoft 365 and Teams on a Surface device, police officers can connect, share case information, compare notes and get in touch quickly and easily – whether they're in the office, out in the field or working from home.



Connect anytime, anywhere



Eliminate manual note-taking



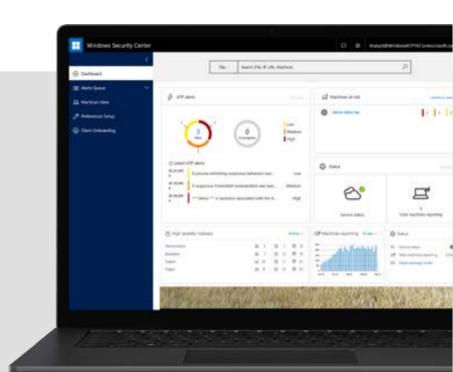
Chat quickly and share information via Teams



Share case information for faster, more accurate resolutions

### 3 Ensure security, everywhere

With a Surface device equipped with the powerful Microsoft 365 Defender and biometric authentication, all police officers can communicate and share information safely, without worrying about details falling into the wrong hands.



Automatically authenticate and verify users



Defend against cyber threats



Keep police force data protected



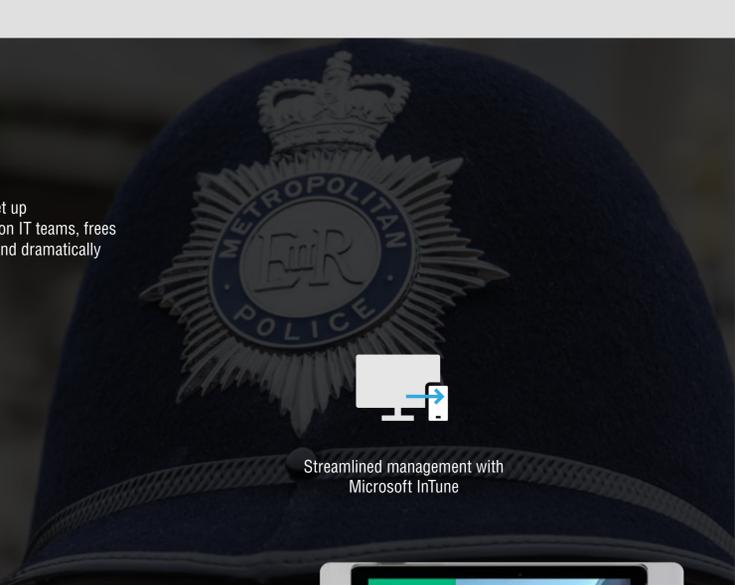
Secure individual devices when out in the community, away from home or office



Control identity and access management

### 4 Simplify deployment

Surface devices are quick and easy to set up and manage, which reduces the burden on IT teams, frees them to focus on more pressing tasks, and dramatically improves flexibility and control.



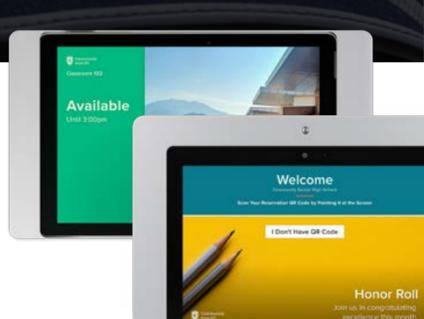
Easy set up and deployment with Windows Autopilot



Streamlined management with Microsoft Intune

### 5 Facilitate a safe return to offices

Safeguard the health and safety of any workers returning to your police offices, and screen members of the public entering police premises, with Microsoft's new Community solution on a Surface Go device.



#### Community Greet



For: Checking people as they enter police facilities



Benefits:

- Quick and accurate symptom checker
- In-built thermal sensor
- Fast and easy
- Clear calls to action/next steps for workers

#### Community Meet



For: Checking people as they move around office facilities



Benefits:

- Maintains a digital footprint for each worker
- Manage capacity restrictions/avoid overcrowding
- Backwards tracing in the event of a positive Covid-19 diagnosis
- Fast, easy, clear communication

## Find out more

To learn more about how Surface can help your police force gain the agility it needs in the current climate, contact Phoenix today by emailing us at [hello@phoenixs.co.uk](mailto:hello@phoenixs.co.uk) or calling us on 01904 562200.

Alternatively, find out more about Surface, the range of devices available and its benefits here: [www.phoenixs.co.uk/discover-microsoft-surface/](http://www.phoenixs.co.uk/discover-microsoft-surface/)

1. What's the best, ONS reports a 23% rise in cybercrime in UK, August 2020, [online], <https://www.whatsthebest.co.uk/tech/news/uk-rise-in-cybercrime/> 2. BBC News, Reality Check – is police funding falling? April 2018, [online], <https://www.bbc.com/news/uk-43699623> 3. Open Access Government, Police departments turn to digital transformation to lower costs, October 2020, [online], <https://www.openaccessgovernment.org/police-departments-turn-to-digital-transformation-to-lower-costs/95914/> 4. Evening Standard, 1/3 police officers threatened with infection by people claiming to have Covid-19, January 2021, [online], <https://www.standard.co.uk/news/crime/police-threatened-covid-b908660.html>