

# Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:

Phoenix Software Ltd  
Blenheim House  
York Road  
Pocklington  
York  
YO42 1NS  
United Kingdom

Holds Certificate Number:

ITMS 713945

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

**The Service Management System for the Azure Managed Services provisioned by Phoenix Software Limited.**

For and on behalf of BSI:

Andrew Launn, EMEA Systems Certification Director

Original Registration Date: 2020-06-19

Effective Date: 2020-06-19

Latest Revision Date: 2020-06-19

Expiry Date: 2023-06-18



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