PHOENIX

MODERNISING LEGACY IT INFRASTRUCTURE IN A POST-PANDEMIC PUBLIC SECTOR LANDSCAPE

Key findings from our recent quantitative research study, which explores the short and long-term IT priorities and challenges UK public sector IT (ITDMs) and senior business decision makers (SDMs) – and their organisations – are currently facing.
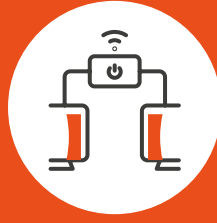
Within public sector organisations, IT infrastructure management often poses a challenge due to the size of the organisation, the working environment, security considerations, skills, and budget limitations.

Because of this, it is essential to successfully deploy and manage end-user technology that is secure, reliable, sustainable, and efficient, while also being cost-effective and easy to maintain. However, our survey results show that IT infrastructure may be preventing this.

Over 80% ITDMs and SDMs identify the following capabilities for public sector organisations as being either extremely valuable or very valuable:

- Using technology to speed up operations
- Being able to collaborate while working in different physical locations
- Improving data protection and security capabilities
- Delivering the highest quality standards to service users

However, only around **one in four respondents** believe that their organisation can completely achieve the capability at present.

LEGACY IT INFRASTRUCTURE

39%
The joint most common challenge for public sector organisations is **legacy IT infrastructure**

45%
Close to half of IT respondents especially likely to identify this as a challenge

CYBER SECURITY

42%
of respondents state modernising legacy IT infrastructure as one of their **top three** IT infrastructure priorities in the **next 12-months**

37%
of respondents state modernising legacy IT infrastructure as one of their **top three** IT infrastructure priorities in the **next five years**

39%
of respondents state that making **cyber security** improvements within the next **12-months** is a priority

40%
of respondents state that making **cyber security** improvements within the next **five years** is a priority

SUSTAINABILITY

39%
of respondents recognise **sustainability** as a **top three** priority within the next **12-months** and **five years**

Our data suggests that **sustainability** is becoming more regularly seen by organisations as one of the **most important** metrics in measuring the success of their IT infrastructure.

THE SOLUTION

Seeking specialist guidance and working with a recognised and accredited IT solution provider is central to a public sector organisation's digital strategy, ensuring that they can simultaneously digitally transform, while also becoming more secure and sustainable.

MODERN TECHNOLOGY
Using modern technology empowers your workforce to complete jobs more efficiently, with fewer interruptions. It also enhances the overall usability and customer satisfaction in client-facing applications

STRONG CYBER SECURITY
When IT modernisation is carefully considered and receives appropriate guidance, upgrades to IT systems will mitigate risks and improve the overall strength of your organisation's cyber security position. The older your infrastructure, the more vulnerable you become

SUSTAINABLE INFRASTRUCTURE
IT infrastructure plays a significant role in how sustainably your organisation operates, and must be taken into careful consideration when choosing what tech you implement and which IT partners you work with

MODERNISE YOUR ORGANISATION'S IT INFRASTRUCTURE NOW

Chat to us about your organisation's IT infrastructure challenges and requirements to discover outcome focusedsolutions that support you to achieve your goals.

Arrange your free one-to-one consultation with one of our digital transformation specialists now.

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