

Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:

Phoenix Software Ltd
Blenheim House
York Road
Pocklington
York
YO42 1NS
United Kingdom

Holds Certificate Number:

ITMS 713945

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

The Service Management System for the Azure Managed Services provisioned by Phoenix Software Limited.



For and on behalf of BSI:

Matt Page, Managing Director Assurance - UK & Ireland

Original Registration Date: 2020-06-19

Latest Revision Date: 2023-06-12

Effective Date: 2023-06-19

Expiry Date: 2026-06-18

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